Evaluating the Switch from SIUCat to I-Share@Morris

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PROJECT BACKGROUND
(A BRIEF TIMELINE)

• Jan. 2011
  • Dean Carlson brings the proposal to an Info Services faculty meeting.

• Jan.-Feb 2011
  • Library faculty discuss the project with the CARLI staff and discuss the implications.

• March 2011
  • Info Services asks the Dean to hold off on any implementation until the completion of the Spring academic semester.

• March – May 2011
  • Work on the project proceeds, such as banner image creation, batch loading of e-resources into the UC, website changes, etc.

• May 2011
  • The new default goes live on the library website
TOUGH DECISIONS

- We knew the need for I-Share accounts was going to be an issue.

- Reference questions for the areas of Network ID creation, interlibrary loan, reference, and policy doubled in first 2 weeks of Fall
  - 1,449 in 2009
  - 3,089 in 2010
  - 3,314 in 2011

- Total I-Share accounts = 34,901
  - *includes duplicate and inactive accounts*
SURVEY RESULTS
(WHAT DO OUR USERS THINK?)

- SurveyMonkey embedded in banner image
- 37 respondents
  - 35% Undergrad
  - 46% Grad
  - 19% Faculty & Staff

<table>
<thead>
<tr>
<th>2. How often do you use the library catalog for research?</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>32.4%</td>
<td>12</td>
</tr>
<tr>
<td>Weekly</td>
<td>37.8%</td>
<td>14</td>
</tr>
<tr>
<td>Monthly</td>
<td>10.8%</td>
<td>4</td>
</tr>
<tr>
<td>Almost Never</td>
<td>18.9%</td>
<td>7</td>
</tr>
</tbody>
</table>

answered question 37
skipped question 0
### Preference?

**3. Which do you prefer as the default search?**

<table>
<thead>
<tr>
<th>Option</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIUC Library Only</td>
<td>58.3%</td>
<td>21</td>
</tr>
<tr>
<td>All I-Share Libraries</td>
<td>41.7%</td>
<td>15</td>
</tr>
</tbody>
</table>

- answered question: 36
- skipped question: 1
SURVEY COMMENTS

• Majority of comments were not related to the catalog
  • e.g. Please get this journal/book….

Comments related to the catalog…
• Request for a Browse feature in the catalog
• Log-in account creation cumbersome
USABILITY TESTING

• 10 students
  o 6 undergrads (no first years)
  o 3 graduate students
  o 1 Ph.D. candidate

• 8 questions covering
  o General interface
  o Morris-specific items
  o Consortial default issues
WHAT WE SEE
WHAT OUR SUBJECTS SEE

Showing 1 - 20 of 815 Results for moby dick

Moby Dick
Published c2009
Book

Moby Dick
by Sainton, Philip Published p1985
Music Recording

Moby-Dick, or, The whale /
by Melville, Herman Published 1992
Book
Our results are typical for VUFind

- Trouble switching between consortial & local holdings (UIUC, 2011)
- Few subjects use facets (Yale, 2008; York, 2011)
- Trouble with library jargon (UIUC, York)
- Best success with known items (UIUC, Yale)
- Usually successful placing requests (Yale)
- Usually successful determining availability (Yale)
ITEMS BORROWED BY SIUC PATRONS FROM OTHER I-SHARE LIBRARIES FY03 - FY11
ITEMS BORROWED BY SIUC PATRONS FROM OTHER I-SHARE LIBRARIES
(TITLE COUNT 2010 JAN-2012 FEB)

switch to I-Share May 2011
EDS IMPLICATIONS

- EDS test profile with I-Share data
- floating SIUC holdings to the top on each item’s holdings list
- CARLI concerns about item availability look up (Z39.50 server issues)
- Concerns about duplicating I-Share data and SIUC catalog data
QUESTIONS?