Liaison Survey

This survey is being conducted by Julie Arendt and Megan Lotts, faculty librarians at Southern Illinois University Carbondale (SIUC), to study interactions between academic departments and librarians. We are surveying librarians and faculty at colleges and universities across the United States. We hope that the results of this survey will improve the understanding of what leads to successful collaborations and working relationships between faculty and librarians. Your college or university is one of the many that we are including in this study. You were selected from a list of librarians on your college or university’s Web site.

The questionnaire should take about 10 minutes to complete. Completion of the survey indicates voluntary consent to participate in this study. Participation in this study is voluntary, and you are free to withdraw at any time.

The survey questionnaire contains an ID number assigned to you and does not include your name. The sheet that matches the random number with your name and email will be kept in a separate location from your responses. Both the list and the responses will be kept secure and will be accessible only to SIUC staff who work on this project. After the survey has ended, we will destroy the list that links your name to the ID number, and you will be identified only by the ID number. We will take all reasonable steps to protect your identity.

If you have questions about this research project, you may contact Julie Arendt, Assistant Professor, Library Affairs at jarendt@lib.siu.edu, at (618) 453-2779, or at SIUC Mail code 6632, Carbondale, IL 62901.

This project has been reviewed and approved by the SIUC Human Subjects Committee. Questions concerning your rights as a participant in this research may be addressed to the Committee Chairperson, Office of Research Development and Administration, Southern Illinois University, Carbondale, IL 62901-4709. Phone (618) 453-4533. E-mail siuhsc@siu.edu.

How important is it that your college or university library provide the following to academic departments?

Please choose the appropriate response for each item:

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<th>Very Important</th>
<th>Important</th>
<th>Not too Important</th>
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<td>Representation on department committees or task forces?</td>
<td>Representation at department functions?</td>
<td>Research consultations for faculty and students?</td>
<td>In-class library instruction for students?</td>
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communication and open access?
Notices of new publications in the discipline?
Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?

* 

Please choose only one of the following:

- [ ] Yes
- [ ] No
- [ ] Don't Know
Are you a liaison librarian? *

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '2 [LLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments? )

Please choose only one of the following:

- [ ] Yes
- [ ] No
How successful are you as a liaison?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please choose only one of the following:

- Very Successful
- Successful
- Neither Successful nor Unsuccessful
- Unsuccessful
- Very Unsuccessful

How satisfied are you with the liaison relationship with your departments?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please choose only one of the following:

- Very Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Very Dissatisfied
How many departments do you serve as a liaison librarian to?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please write your answer here:

Does your liaison assignment include the following responsibilities?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please choose all that apply:

- [ ] Collection Development
- [ ] Reference
- [ ] Instruction
- [ ] Other:

On average, how many hours per week do you spend on liaison responsibilities?
Only answer this question if the following conditions are met:
  ° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please write your answer here:
Do you or your library provide the following:

Updates to the department about library services and future plans?

Please choose only one of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
- ○ Don't know
- ○ Other

Do you or your library provide the following:

Responses to department requests made to the library?

Please choose only one of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
Do you or your library offer the following:

Representation on department committees or task forces?

Please choose only one of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
- ○ Don't know
- ○ Other
Do you or your library provide the following:

**Representation at department functions?**

Please choose *only one* of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
- ○ Don't know
- ○ Other

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Do you or your library provide the following:

**Research consultations for faculty and students?**

Please choose *only one* of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
- ○ Don't know
Do you or your library provide the following:

In-class library instruction for students?

Please choose only one of the following:

- Yes, I provide this service
- Yes, my library offers it, but someone else provides it
- No
- Don't know
- Other
Do you or your library provide the following:

Workshops on library resources?

Please choose only one of the following:

- Yes, I provide this service
- Yes, my library offers it, but someone else provides it
- No
- Don't know
- Other

Do you or your library provide the following:

Consultation between faculty and librarians to discuss strategies to integrate library instruction into the curriculum?

Please choose only one of the following:

- Yes, I provide this service
- Yes, my library offers it, but someone else provides it
- No
Do you or your library provide the following:

Librarian selection of books and journals in the discipline?

Please choose only one of the following:

- ☐ Yes, I provide this service
- ☐ Yes, my library offers it, but someone else provides it
- ☐ No
- ☐ Don't know
- ☐ Other
Do you or your library provide the following:

Faculty participation in collection development and cancellation decisions?

Please choose only one of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
- ○ Don't know
- ○ Other

Do you or your library provide the following:

Information about copyright?

Please choose only one of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
Do you or your library provide the following:

**Information about scholarly communication and open access?**

Please choose only one of the following:

- ○ Yes, I provide this service
- ○ Yes, my library offers it, but someone else provides it
- ○ No
- ○ Don't know
- ○ Other

Do you or your library provide the following:

**Notices of new publications in the discipline?**

Please choose only one of the following:
. Yes, I provide this service

. Yes, my library offers it, but someone else provides it

. No

. Don't know

. Other
According to information on your library's Web site, we believe you are the liaison to ___FILL with Department: chemistry, English or psychology___. Are you the liaison to this department?

* 

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please choose only one of the following:

- ○ Yes
- ○ Yes, but the department doesn't have that exact name
- ○ No
How successful are you as a liaison to this department?

Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please choose only one of the following:

- Very Successful
- Successful
- Neither Successful nor Unsuccessful
- Unsuccessful
- Very Unsuccessful

How satisfied are you with the liaison relationship with the department?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please choose only one of the following:

- Very Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Very Dissatisfied
How do you communicate with this department?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?)

Please choose all that apply:

- ☐ Departmental meetings
- ☐ Email
- ☐ Formal presentations
- ☐ Individual face-to-face contact
- ☐ Newsletters
- ☐ Office Hours
- ☐ Telephone
- ☐ Through department chair
- ☐ Through department secretary
- ☐ Other:

How do you **typically** communicate with this department?
Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please choose only one of the following:

- ☐ Departmental Meetings
- ☐ Email
- ☐ Formal Presentations
- ☐ Individual face-to-face contact
- ☐ Newsletters
- ☐ Office Hours
- ☐ Telephone
- ☐ Through department chair
- ☐ Through department secretary
- ☐ Other

When was the last time you had any kind of contact (phone, in person, email, etc.) with a member of this department?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )
Please choose only one of the following:

- ○ Within the last week
- ○ More than a week ago but within the last month
- ○ More than a month ago but within the last six months
- ○ More than six months ago but within the last year
- ○ More than a year ago
- ○ Never
- ○ Don't know

When was the last time you spoke with a member of this department?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?)

Please choose only one of the following:

- ○ Within the last week
- ○ More than a week ago but within the last month
- ○ More than a month ago but within the last six months
- ○ More than six months ago but within the last year
- ○ More than a year ago
• ☐ Never
• ☐ Don't know
Have you provided the following to this department within the last year:

**Updates to the department about library services and future plans?**

Only answer this question if the following conditions are met:
° Answer was 'Yes, I provide this service' at question '9 [LSrvOfA]' (Do you or your library provide the following: Updates to the department about library services and future plans?) and Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please choose only one of the following:

- ☐ Yes
- ☐ No
- ☐ Don't know

Have you provided the following to this department within the last year:

**Responses to department requests made to the library?**

Only answer this question if the following conditions are met:
° Answer was 'Yes, I provide this service' at question '10 [LSrvOfB]' (Do you or your library provide the following: Responses to department requests made to the library?) and Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please choose only one of the following:
Have you provided the following to this department within the last year:

**Representation on department committees or task forces?**

Only answer this question if the following conditions are met:
° Answer was 'Yes, I provide this service' at question '11 [LSrvOfC]' (Do you or your library offer the following: Representation on department committees or task forces? ) and Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't know
Have you provided the following to this department within the last year:

**Representation at department functions?**

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? ) and Answer was 'Yes, I provide this service' at question '12 [LSrvOfD]' (Do you or your library provide the following: Representation at department functions?)

Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't know

Have you provided the following to this department within the last year:

**Research consultations for faculty and students?**

Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? ) and Answer was 'Yes, I provide this service' at question '13 [LSrvOfE]' (Do you or your library provide the following: Research consultations for faculty and students?)

Please choose only one of the following:
Have you provided the following to this department within the last year:

In-class library instruction for students?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? ) and Answer was 'Yes, I provide this service' at question '14 [LSrvOfF]' (Do you or your library provide the following: In-class library instruction for students?)

Please choose only one of the following:

- ● Yes
- ● No
- ● Don't know
Have you provided the following to this department within the last year:

**Workshops on library resources?**

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to ___FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?) and Answer was 'Yes, I provide this service' at question '15 [LSrvOfG]' (Do you or your library provide the following: Workshops on library resources?)

Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't know

Have you provided the following to this department within the last year:

**Consultation between faculty and librarians to discuss strategies to integrate library instruction into the curriculum?**

Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to ___FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?) and Answer was 'Yes, I provide this service' at question '16 [LSrvOfH]' (Do you or your library provide the following: Consultation between faculty and librarians to discuss strategies to integrate library instruction into the curriculum?)
Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't know

Have you provided the following to this department within the last year:

Librarian selection of books and journals in the discipline?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? ) and Answer was 'Yes, I provide this service' at question '17 [LSrvOfI]' (Do you or your library provide the following: Librarian selection of books and journals in the discipline?)

Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't know
Have you provided the following to this department within the last year:

Faculty participation in collection development and cancellation decisions?

Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?) and Answer was 'Yes, I provide this service' at question '18 [LSrvOfJ]' (Do you or your library provide the following: Faculty participation in collection development and cancellation decisions?)

Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't know

Have you provided the following to this department within the last year:

Information about copyright?

Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?) and Answer was 'Yes, I provide this service' at question '19 [LSrvOfK]' (Do you or your library provide the following: Information about copyright?)
Have you provided the following to this department within the last year:

Information about scholarly communication and open access?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? ) and Answer was 'Yes, I provide this service' at question '20 [LSrvOfL]' (Do you or your library provide the following: Information about scholarly communication and open access? )

Please choose only one of the following:

. ○ Yes

. ○ No

. ○ Don't know
Notices of new publications in the discipline?

Only answer this question if the following conditions are met:

° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department?) and Answer was 'Yes, I provide this service' at question '21 [LSrvOfM]' (Do you or your library provide the following: Notices of new publications in the discipline?)

Please choose only one of the following:

. ○ Yes

. ○ No

. ○ Don't know
What other services, if any, do you provide for this department?

Only answer this question if the following conditions are met:
° Answer was 'Yes' or 'Yes, but the department doesn't have that exact name' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this department? )

Please write your answer here:
What do you think is the most important thing for a liaison librarian to do to be successful in this role?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '3 [LYouL]' (Are you a liaison librarian?)

Please write your answer here:
How many years have you worked at your college or university?

Please write your answer here:

Is there a tenure system for librarians at your college or university?

Please choose only one of the following:

- ☐ Yes
- ☐ No
What is your tenure status?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '45 [LTenSys]' (Is there a tenure system for librarians at your college or university?)

Please choose only one of the following:

- ○ Tenured
- ○ Tenure track
- ○ Non-tenure track
- ○ Other

Do you, as a librarian, have faculty status?

Please choose only one of the following:

- ○ Yes
- ○ No
What is your job title?

Please write your answer here:

Aside from a MLS or equivalent, do you have an advanced degree?

Please choose only one of the following:

- ○ No
- ○ Yes - Master’s Degree (MS / MA / MFA / MSW / MBA / etc.)
- ○ Yes - Professional degree (MD, JD, DDS, etc.)
- ○ Yes - Ph.D.
- ○ Other

What is your academic background in _____FILL W/ SUBJECT AREA: Chemistry, Psychology or English_____?

Only answer this question if the following conditions are met:
° Answer was 'Yes, but the department doesn't have that exact name' or 'Yes' at question '22 [LDepVer]' (According to information on your library's Web site, we believe you are the liaison to __FILL with Department: chemistry, English or psychology__. Are you the liaison to this
Please choose only one of the following:

- None
- Some undergraduate course work
- Undergraduate degree
- Master's Degree
- Ph.D.
- Other

What is your gender?

Please choose only one of the following:

- Female
- Male

What is your age?

Please write your answer here:
Additional Comments:

Please write your answer here:
Thank you for completing this survey.