How satisfied are you with the service provided by your college or university library?

Please choose only one of the following:

- ○ Very Satisfied
- ○ Satisfied
- ○ Neutral
- ○ Dissatisfied
- ○ Very Dissatisfied
When did you last use your college or university library in person?

Please choose only one of the following:

- Within the last week
- More than a week ago but within the last month
- More than a month ago but within the last six months
- More than six months ago but within the last year
- More than a year ago
- Never
- Don’t know

When did you last use your college or university library online?

Please choose only one of the following:

- Within the last week
- More than a week ago but within the last month
- More than a month ago but within the last six months
- More than six months ago but within the last year
● ○ More than a year ago

● ○ Never

● ○ Don't know
How important is it that your college or university library provide the following to academic departments?

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th></th>
<th>Very Important</th>
<th>Important</th>
<th>Not too Important</th>
<th>Not Important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Updates to the department about library services and future plans?</td>
<td>○</td>
<td>○</td>
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Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?

* 

Please choose only one of the following:

- ○ Yes
- ○ No
- ○ Don't Know
How satisfied are you with the service provided by your liaison librarian?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose only one of the following:

. ○ Very Satisfied
. ○ Satisfied
. ○ Neither Satisfied nor Dissatisfied
. ○ Dissatisfied
. ○ Very Dissatisfied

How satisfied are you with the liaison relationship with the department?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose only one of the following:

. ○ Very Satisfied
Do you know the name of your department's liaison librarian?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments? )

Please choose only one of the following:

- ☐ Yes
- ☐ No
Whom or what would you consult first if you could not locate a specific reference or needed more resources for research?

Please choose only one of the following:

- Academic colleague(s)
- Internet
- Liaison Librarian
- Librarian at the Reference Desk
- Library (Web site or in person)
- Other

If you had a concern about the library, whom would you contact?

Please choose only one of the following:

- Liaison Librarian
- Library Administration
- My department chair
• Other
How does your liaison librarian typically communicate with your department?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose only one of the following:

- Departmental Meetings
- Email
- Formal presentations
- Individual face-to-face contact
- Newsletters
- Office Hours
- Telephone
- Through department chair
- Through department secretary
- Other
How would you prefer your liaison librarian to communicate with your department?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose only one of the following:

- Departmental meetings
- Email
- Formal presentations
- Individual face-to-face contact
- Newsletters
- Office hours
- Telephone
- Through department chair
- Through department secretary
- Other

When was the last time you had any kind of contact (phone, in person, email, etc.) with your liaison librarian?
Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments? )

Please choose only one of the following:

- [ ] Within the last week
- [ ] More than a week ago but within the last month
- [ ] More than a month ago but within the last six months
- [ ] More than six months ago but within the last year
- [ ] More than a year ago
- [ ] Never
- [ ] Don't know

When was the last time you spoke with your liaison librarian?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments? )

Please choose only one of the following:

- [ ] Within the last week
- [ ] More than a week ago but within the last month
- More than a month ago but within the last six months
- More than six months ago but within the last year
- More than a year ago
- Never
- Don't know
### Have you received the following from your liaison librarian within the last year?

**Only answer this question if the following conditions are met:**

- Answer was 'Yes' at question 5 [FLiAtCU] (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose the appropriate response for each item:

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Information about copyright?  
Information about scholarly communication and open access?  
Notices of new publications in the discipline?

### Have you received the following from your library within the last year?

**Only answer this question if the following conditions are met:**  
° Answer was 'No' or 'Don't Know' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

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What other services, if any, does your liaison librarian provide for your department?

Only answer this question if the following conditions are met:
° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please write your answer here:
What do you think is the most important thing for a liaison librarian to do to be successful in this role?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments? )

Please write your answer here:
How many years have you worked at your college or university?

Please write your answer here:

What is your tenure status?

Please choose only one of the following:

- ○ Tenured
- ○ Tenure track
- ○ Non-tenure track
- ○ Other

What is your job title?

Please choose only one of the following:

- ○ Professor
- ○ Associate Professor
What is your gender?

Please choose only one of the following:

- Female
- Male

What is your age?

Please write your answer here:
Additional Comments:

Please write your answer here:
Thank you for completing this survey.