

Faculty Survey

This survey is being conducted by Megan Lotts and Julie Arendt, faculty librarians at Southern Illinois University Carbondale (SIUC), to study interactions between academic departments and librarians. We are surveying librarians and faculty at colleges and universities across the United States. We hope that the results of this survey will improve the understanding of what leads to successful collaborations and working relationships between faculty and librarians. You are being contacted because your college or university is one of the many that we are including in this study. You were selected from a list of ____ [fill w/faculty subject area: chemistry, English or psychology] ____ faculty on your college or university's Web site.

The questionnaire should take about 10 minutes to complete. Completion of the survey indicates voluntary consent to participate in this study. Participation in this study is voluntary, and you are free to withdraw at any time.

The survey questionnaire contains an ID number assigned to you and does not include your name. The sheet that matches the ID number with your name and email will be kept in a separate location from your responses. Both the list and the responses will be kept secure and will be accessible only to SIUC staff who work on this project. After the survey has ended, we will destroy the list that links your name to the ID number, and you will be identified only by the ID number. We will take all reasonable steps to protect your identity.

If you have questions about this research project, you may contact Megan Lotts, Assistant Professor, Library Affairs at mlotts@lib.siu.edu, at (618) 453-2663, or at SIUC Mail code 6632, Carbondale, IL 62901.

This project has been reviewed and approved by the SIUC Human Subjects Committee. Questions concerning your rights as a participant in this research may be addressed to the Committee Chairperson, Office of Research Development and Administration, Southern Illinois University, Carbondale, IL 62901-4709. Phone (618) 453-4533. E-mail siuhsc@siu.edu.

How satisfied are you with the service provided by your college or university library?

Please choose **only one** of the following:

- . Very Satisfied
- . Satisfied
- . Neutral
- . Dissatisfied
- . Very Dissatisfied

When did you last use your college or university library in person?

Please choose **only one** of the following:

- . Within the last week
- . More than a week ago but within the last month
- . More than a month ago but within the last six months
- . More than six months ago but within the last year
- . More than a year ago
- . Never
- . Don't know

When did you last use your college or university library online?

Please choose **only one** of the following:

- . Within the last week
- . More than a week ago but within the last month
- . More than a month ago but within the last six months
- . More than six months ago but within the last year

- More than a year ago
- Never
- Don't know

How important is it that your college or university library provide the following to academic departments?

Please choose the appropriate response for each item:

	Very Important	Important	Not too Important	Not Important
Updates to the department about library services and future plans?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responses to department requests made to the library?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation on department committees or task forces?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation at department functions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Research consultations for faculty and students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-class library instruction for students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workshops on library resources?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consultation between faculty and librarians to discuss strategies to integrate library instruction into the curriculum?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Librarian selection
of books and
journals in the
discipline?

Faculty participation
in collection
development and
cancellation
decisions?

Information about
copyright?

Information about
scholarly
communication and
open access?

Notices of new
publications in the
discipline?

Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?

Please choose **only one** of the following:

- Yes
- No
- Don't Know

How satisfied are you with the service provided by your liaison librarian?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose **only one** of the following:

- . Very Satisfied
- . Satisfied
- . Neither Satisfied nor Dissatisfied
- . Dissatisfied
- . Very Dissatisfied

How satisfied are you with the liaison relationship with the department?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose **only one** of the following:

- . Very Satisfied

- . Satisfied
- . Neither Satisfied nor Dissatisfied
- . Dissatisfied
- . Very Dissatisfied

Do you know the name of your department's liaison librarian?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose **only one** of the following:

- . Yes
- . No

Whom or what would you consult first if you could not locate a specific reference or needed more resources for research?

Please choose **only one** of the following:

- . Academic colleague(s)
- . Internet
- . Liaison Librarian
- . Librarian at the Reference Desk
- . Library (Web site or in person)
- . Other

If you had a concern about the library, whom would you contact?

Please choose **only one** of the following:

- . Liaison Librarian
- . Library Administration
- . My department chair
- .

• Other

How does your liaison librarian typically communicate with your department?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose **only one** of the following:

- . Departmental Meetings
- . Email
- . Formal presentations
- . Individual face-to-face contact
- . Newsletters
- . Office Hours
- . Telephone
- . Through department chair
- . Through department secretary
- . Other

How would you prefer your liaison librarian to communicate with your department?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose **only one** of the following:

- Departmental meetings
- Email
- Formal presentations
- Individual face-to-face contact
- Newsletters
- Office hours
- Telephone
- Through department chair
- Through department secretary
- Other

When was the last time you had any kind of contact (phone, in person, email, etc.) with your liaison librarian?

Only answer this question if the following conditions are met:

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Please choose **only one** of the following:

- . Within the last week
- . More than a week ago but within the last month
- . More than a month ago but within the last six months
- . More than six months ago but within the last year
- . More than a year ago
- . Never
- . Don't know

When was the last time you spoke with your liaison librarian?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose **only one** of the following:

- . Within the last week
- . More than a week ago but within the last month

- More than a month ago but within the last six months
- More than six months ago but within the last year
- More than a year ago
- Never
- Don't know

Have you received the following from your liaison librarian within the last year?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose the appropriate response for each item:

	Yes	No	Don't Know
Updates to the department about library services and future plans?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responses to department requests made to the library?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation on department committees or task forces?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation at department functions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Research consultations for faculty and students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-class library instruction for students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workshops on library resources?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consultation between faculty and librarians to discuss strategies to integrate library instruction into the curriculum?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Librarian selection of books and journals in the discipline?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faculty participation in collection development and cancellation decisions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Information about copyright?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information about scholarly communication and open access?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notices of new publications in the discipline?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you received the following from your library within the last year?

Only answer this question if the following conditions are met:

° Answer was 'No' or 'Don't Know' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please choose the appropriate response for each item:

	Yes	No	Don't Know
Updates to the department about library services and future plans?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responses to department requests made to the library?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation on department committees or task forces?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representation at department functions?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Research consultations for faculty and students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-class library instruction for students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workshops on library resources?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consultation between faculty and librarians to discuss strategies to integrate library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

instruction into the curriculum?

Librarian selection of books and journals in the discipline?

Faculty participation in collection development and cancellation decisions?

Information about copyright?

Information about scholarly communication and open access?

Notices of new publications in the discipline?

What other services, if any, does your liaison librarian provide for your department?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please write your answer here:

What do you think is the most important thing for a liaison librarian to do to be successful in this role?

Only answer this question if the following conditions are met:

° Answer was 'Yes' at question '5 [FLiAtCU]' (Some college and university libraries designate specific librarians to act as a liaison between the library and academic departments. This person may be called a liaison, a subject specialist, a bibliographer, or a subject librarian. For the purposes of this survey, we will call this person a liaison librarian. Does your college or university have liaison librarians for academic departments?)

Please write your answer here:

How many years have you worked at your college or university?

Please write your answer here:

What is your tenure status?

Please choose **only one** of the following:

- Tenured
- Tenure track
- Non-tenure track
- Other

What is your job title?

Please choose **only one** of the following:

- Professor
- Associate Professor

- Assistant Professor
- Lecturer
- Instructor
- Other

What is your gender?

Please choose **only one** of the following:

- Female
- Male

What is your age?

Please write your answer here:

Additional Comments:

Please write your answer here:

Thank you for completing this survey.