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Evaluating the Switch from SIUCat to I-Share@Morris

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EVALUATING THE SWITCH FROM SIUCAT TO I-SHARE@MORRIS

Andrea Imre
Stephanie Graves
Cassie Wagner

March 27, 2012

PROJECT BACKGROUND (A BRIEF TIMELINE)

- Jan. 2011
 - Dean Carlson brings the proposal to am Info Services faculty meeting.
- Jan.-Feb 2011
 - Library faculty discuss the project with the CARLI staff and discuss the implications.
- March 2011
 - Info Services asks the Dean to hold off on any implementation until the completion of the Spring academic semester.
- March May 2011
 - Work on the project proceeds, such as banner image creation, batch loading of e-resources into the UC, website changes, etc.
- May 2011
 - The new default goes live on the library website

Tough decisions

- We knew the need for I-Share accounts was going to be an issue.
- Reference questions for the areas of Network ID creation, interlibrary loan, reference, and policy doubled in first 2 weeks of Fall

FALL 2010

- 1,449 in 2009
- 3,089 in 2010
- 3,314 in 2011
- Total I-Share accounts = 34,901
 - includes duplicate and inactive accounts

SURVEY RESULTS (WHAT DO OUR USERS THINK?)

- SurveyMonkey embedded in banner image
- 37 respondents
 - 35% Undergrad
 - 46% Grad
 - 19% Faculty & Staff

2. How often do you use the	library catalog for research?	Create Chart	Download
		Response Percent	Response Count
Daily		32.4%	12
Weekly		37.8%	14
Monthly	_	10.8%	4
Almost Never		18.9%	7
		answered question	37
		skipped question	0

Preference?



SURVEY COMMENTS

- Majority of comments were not related to the catalog
 - e.g. Please get this journal/book....

Comments related to the catalog...

- Request for a Browse feature in the catalog
- Log-in account creation cumbersome

USABILITY TESTING

- 10 students
 - 6 undergrads (no first years)
 - 3 graduate students
 - 1 Ph.D. candidate
- 8 questions covering
 - General interface
 - Morris-specific items
 - Consortial default issues

WHAT WE SEE

I-Share @ Morris Library

(Searching Libraries across Illinois)



- Request SIUC Storage Materials
- ▶ What can I borrow?
- Feedback & Suggestions
- Morris Home

Log in Help

moby dick

Keyword

All I-Share Libraries

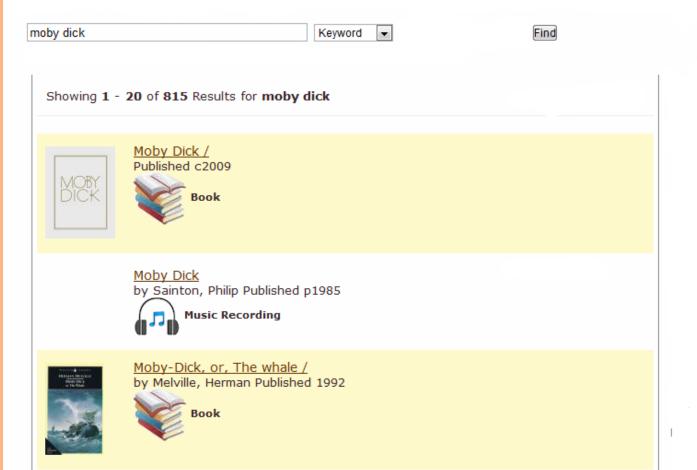
Find

Ask-A-Librarian

Advanced Search | Classic Search | Course Reserves | Search History



WHAT OUR SUBJECTS SEE

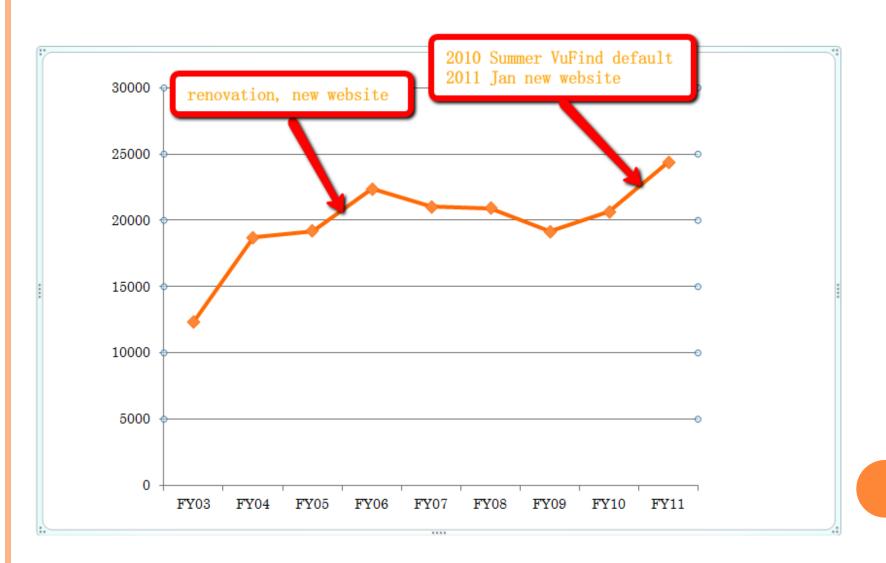


OUR RESULTS ARE TYPICAL FOR VUFIND

- Trouble switching between consortial & local holdings (UIUC, 2011)
- Few subjects use facets (Yale, 2008; York, 2011)
- Trouble with library jargon (UIUC, York)
- Best success with known items (UIUC, Yale)
- Usually successful placing requests (Yale)
- Usually successful determining availability (Yale)



ITEMS BORROWED BY SIUC PATRONS FROM OTHER I-SHARE LIBRARIES FY03 - FY11





ITEMS BORROWED BY SIUC PATRONS FROM OTHER I-SHARE LIBRARIES (TITLE COUNT 2010 JAN-2012 FEB)



EDS IMPLICATIONS

- EDS test profile with I-Share data
- floating SIUC holdings to the top on each item's holdings list
- CARLI concerns about item availability look up (Z39.50 server issues)
- Concerns about duplicating I-Share data and SIUC catalog data

QUESTIONS?